



QUALITY POLICY ALUPROF SA and GLASSPROF Sp. z o.o.

As the leading Polish distributor of architectural aluminium systems, and through our subsidiary GLASSPROF Sp. z o.o.— a manufacturer of fire-resistant glazing and architectural glass—we are committed to delivering products and services that reflect the highest standards of quality, reliability, and customer value.

Our vision is to build a strong, recognisable brand presence for ALUPROF and GLASSPROF across the domestic and European markets. We pursue this through strategic development in Poland, sustained growth in international markets, and expansion into new countries.

OUR QUALITY COMMITMENT IS BASED ON MEETING CUSTOMER EXPECTATIONS THROUGH:

- offering products at competitive and customer-acceptable prices,
- · ensuring timely delivery of all confirmed orders,
- guaranteeing full compliance of technical product parameters with legal requirements and agreed customer specifications.

WE ACHIEVE OUR QUALITY GOALS BY:

- strengthening long-term relationships with current customers,
- · acquiring new partners within the mid- and high-end segments of the market,
- implementing a thoughtful and forward-looking product development strategy,
- providing dependable, high-quality products,
- complying with all applicable legal, regulatory, and quality requirements,
- maintaining and continuously improving our Quality Management System in accordance with PN-EN ISO 9001:2015.
- · engaging process owners and leaders in the ongoing improvement of operational processes,
- cultivating a company-wide culture of personal responsibility for product quality.

Our employees fully understand that meeting customer requirements is essential to our growth and to sustaining a strong market position both domestically and internationally.

This Quality Policy is communicated, understood, and followed by all employees and is available to interested parties.

President of the Management Board / CEO

Tomasz Grela